

Information and reservations:

+ 33 4 79 24 22 15 – + 33 6 34 45 53 15

horstraceadventure@gmail.com

1324 Route des Centres
Plagne Montalbert
73210 AIME LA PLAGNE

Please note that this is a postal address only, not a place of activity.



GENERAL TERMS AND CONDITIONS OF SALE

(½)

The booking agreement and the invoice will be drawn up according to the information you have given us, and the service will conform to it.

If one or more elements need to be modified, please inform us at least 2 days before the appointment.

Following the explanations given at the reception or before the start of the service, please let us know anything you think may be useful for your safety and comfort.

Courtesy remains the driving force behind all leisure activities.

The staff at HORS TRACE AVENTURE are committed to this attitude, and to your satisfaction.

Any violation of this rule, as well as the safety rules indicated by the supervisor, will incur the responsibility of the offender. We cannot be held responsible for any criminal or malicious acts committed by participants acting under their own responsibility.

Reckless personal initiatives that cause personal injury or property damage outside of the instructions provided will be the responsibility of the offender.

Any activity involving animals requires a consistent commitment. For this reason, and within the precise framework of their protection and well-being, no activity is billed and managed according to a profitability scale. Services that are identical in theory can vary in the field according to current conditions.

Mountain activities are outdoor activities directly linked to the weather... They cannot always take place under clear skies. **Snow, wind, clouds, and various weather hazards are part of our daily routine and of any outdoor activity. Only the professional can decide to cancel an activity due to weather conditions.**

RECOMMENDED EQUIPMENT:

- Warm and waterproof clothing
- Hat, warm and waterproof gloves
- Warm and waterproof shoes, warm socks
- Sunglasses and sunscreen adapted to high-altitude radiation
- Water in sufficient quantities

We reserve the right to refuse a participant who is inadequately equipped and might endanger their safety.

SCHEDULES:

We ask that you be punctual to respect the set times as much as possible.

Any delay on your part will reduce the duration of the activity. A significant delay that affects other participants or the proper execution of the activity will result in a cancellation without the possibility of a refund.

Your vehicle must be equipped for snowy roads, snow tires or chains (in accordance with the Mountain Law).

SAFETY:

To ensure the safety of our clients and to preserve the security, protection, and well-being of our animals in the case of major circumstances, and particularly due to possible weather hazards, we reserve the right to change the course of our activities, to switch sites, to propose a replacement activity, to suspend or cancel the activity.

The professional musher in charge of the activity is the only one who can make decisions regarding your safety and the safety of the group in general.

Concerning dog sledding (transport of seated passengers): **Participants must have no medical indications preventing them from engaging in mountain leisure activities, in the presence of dogs.**

All activities offered by HORS TRACE AVENTURE are **not suitable for pregnant women** due to numerous vibration and shock. If you book an activity without specifying your pregnancy, HORS TRACE AVENTURE cannot be held responsible for any incident or undesirable effects.

Titulaire du DEJEPS n° DE-025-11—0047.

BFES sport de traîneau, membre du SYNAPCCA (syndicat national des conducteurs de chiens attelés) et du SNPCC.

Agéments DDJS carte pro 07304ED9608, chenil installation classée en Préfecture.

SIRET 834 567 182 00029 APE 9329Z - N° de TVA: FR 26834567182 – AT326028, RC pro GENERALI

Information and reservations:

+ 33 4 79 24 22 15 – + 33 6 34 45 53 15

horstraceaventure@gmail.com1324 Route des Centres
Plagne Montalbert
73210 AIME LA PLAGNE**Please note that this is a postal address only, not a place of activity.****GENERAL TERMS AND CONDITIONS OF SALE**

(2/2)

CANCELLATION:

In the event of cancellation on your part or failure to show up at the appointment agreed via the reservation agreement, no refund will be possible and the following scale will apply:

For individual customers, private persons:

Less than 2 days before the activity	100% of the total price
--------------------------------------	-------------------------

For entities, groups, agencies, seminars, etc.:

Between 21 and 16 days before the activity	25% of the total price
Between 15 and 8 days	50% of the total price
Between 7 and 2 jours	75% of the total price
Less than 2 days before the activity	100% of the total price

In the event of cancellation on our part, for any reason whatsoever, you will be offered an alternative solution or a refund of the amount paid. No additional compensation will be provided.

INSURANCES:

HORS TRACE AVENTURE subscribes to an insurance covering professional civil liability AT326020 GENERALI.

However, you must ensure that you are covered for individual or family liability and cancellation insurance.

IMAGE RIGHTS:

Dog sledding activities are very popular.

Any photos or videos taken in the presence of HORS TRACE AVENTURE dog teams remain the property of HORS TRACE AVENTURE.

Any use outside the private sphere requires permission from HORS TRACE AVENTURE.

In the case of groups of children or minors, we ask the organizers to inform the parents and obtain their permission for the use of any images taken with our dog teams.

DATA COLLECTION:

When you make a reservation, you will be asked to provide information that will be used solely to manage your service.

However, in accordance with the French Data Protection Act of July 6, 1978, as amended, you have the right to inspect this information and request that it be deleted.

SPECIAL CONDITIONS:

In the case of group bookings, the person making the reservation agrees to inform all participants of these general terms and ensure their approval.

Individual registration for dog sledding implies acceptance of these general terms and conditions

Our commercial visibility (website, tourist office) makes it easy for everyone to access our terms and conditions. **HORS TRACE AVENTURE therefore takes it for granted that any registration for its activities implies full acceptance of its general terms and conditions of sale.**

In the particular case of gift vouchers issued by HORS TRACE AVENTURE or services booked and paid for with a partner organization, payment of the service in full replaces the deposit.

Gift vouchers are valid for one year from the date of purchase. They may be extended at the discretion of HORS TRACE AVENTURE in the event of weather conditions requiring the activity to be cancelled. A gift voucher not used by the customer within its year of validity will be considered lost and may not be extended. In the event of cancellation on our part, for any reason whatsoever, you will be offered an alternative solution.

Signature below preceded by the words "read and approved"

Titulaire du DEJEPS n° DE-025-11—0047.

BFES sport de traîneau, membre du SYNAPCCA (syndicat national des conducteurs de chiens attelés) et du SNPCC.

Agréments DDJS carte pro 07304ED9608, chenil installation classée en Préfecture.

SIRET 834 567 182 00029 APE 9329Z - N° de TVA: FR 26834567182 – AT326028, RC pro GENERALI